

PRESS RELEASE – 5 October 2009

HEREFORD HOSPITALS NHS TRUST BENEFITS FROM LATEST PHASE OF ELECTRONIC HEALTH RECORDS SYSTEM

Hereford Hospitals Trust, which serves a population of approximately 225,000 patients from Herefordshire and neighbouring counties, is now live with Lorenzo™ Regional Care Release 1 (R1), the latest phase of the electronic health records system delivered by CSC under the National Programme for IT.

Clinicians in the Rheumatology Department started to use Lorenzo™ Regional Care Release 1 for the first time on 9th September 2009. A Consultant Rheumatologist, Clinical Nurse Specialists and nurses are now using Lorenzo™ R1 Clinical Documents functionality to support their clinics. On day one the Trust went live with a single clinic using the system; as confidence has grown, this has increased in just three weeks to around 15 users operating the system. The plan is to complete training of the remainder of the clinicians in order for the whole Department to be using Lorenzo by the end of October 2009.

Alison Budd, Trust Medical Director commented that:

“Rheumatology volunteered to pilot this as they saw the opportunities for enhancing their already excellent clinical service with improved documentation”.

This content developed in conjunction with the Hereford team is now available for other Trusts using Lorenzo also.

Dr Richard Williams, Consultant Rheumatologist stated:

“I have been very pleased on how professional and thorough the project has been. I’m particularly impressed that this is the first time in the NHS where I’ve seen any attempt to develop a system that mirrors our practice, rather than have one that needs us to adapt our practice to an awkward IT system.

Gerry O’Keeffe, Vice President of CSC’s UK Health business said:

“We’re delighted this implementation has gone so smoothly, and that Hereford’s Rheumatology department is leading the way in using Lorenzo in this Specialty. We’re looking forward to wider adoption across the Trust in coming weeks and months”.

Lorenzo™ Regional Care R1 has been developed by iSoft and delivered by CSC and the NHS as a core component of the National Programme for IT and gives organisations within the NHS the ability to join up their services and share information.

This is the first deployment of Lorenzo™ R1 achieved beyond the first three R1 “Early Adopters” and so consolidates many of the lessons learned, as well as ratifying content and functionality that will be used nationally. The dedication and tenacity of the team in achieving this goal should not be underestimated. The Go-Live team included

contributions from the Trust, SHA, NHS CfH and the CSC Alliance with collaboration from all parties to ensure a seamless transition to Lorenzo™.

In excess of 220,000 Patient records were successfully migrated across from their existing system. This sets the foundations on which the Trust will continue to build; it is currently deploying additional Lorenzo™ Release 1 functionality such as Requests and Results for Pathology and further Clinical Documentation.

Simon Lind, the Trust Lorenzo R1 Project Manager said:
“Going live with Rheumatology is an important step, and has provided some important lessons which will support the ongoing development of electronic documents in other clinical areas within the Trust”.

Footnote: Lorenzo™ is a trademark of iSoft Group Limited

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About CSC

CSC is a global leader in providing technology-enabled solutions and services through its lines of business which include Business Solutions & Services and Managed Services and across all major industry sectors. CSC’s advanced capabilities include systems design and integration, information technology and business process outsourcing, applications software development, Web and application hosting, mission support and management consulting. Headquartered in Falls Church, Va., CSC has approximately 92,000 employees and reported revenue of \$16.2 billion for the 12 months ended July 3, 2009. For more information, visit the company’s Web site at www.csc.com

About the CSC Alliance

The CSC Alliance is responsible for the delivery of the NHS National Programme for IT across large parts of England. Leading the Alliance is CSC, specialists in delivering IT services and solutions across the globe, employing some 7,500 professionals in the UK, and 92,000 worldwide.

The CSC Alliance also consists of a number of partners who are well known for developing innovative yet enduring partnerships that deliver sustainable business value over the long term.

Contacts at Hereford Hospital Trust

Further enquires through;

- Hereford Hospitals NHS Trust is the main provider of acute services across Herefordshire and parts of Wales.
- The Trust has an annual turnover of c.£106 million and employs over 1,600 staff.
- It has established itself as a leading centre for acute care in the area, providing a wide range of services including Accident and Emergency, Cancer Care, Day

case and routine surgery, Emergency in-patient medical care, Maternity services, Outpatient Clinics, and Paediatrics.

- The Trust has ambitious plans to achieve Foundation Trust status to provide stronger accountability to local people through members and elected governors. For more information, visit www.herefordhospital.nhs.uk.

For further information please contact:

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